

Surrey Fire and Rescue Service

Guildford performance

End of Year 2016-17



Community risk reduction Keeping people safe			
1. Operational data gathering	Annual target	Performance to date	Status (Red/Green)
Safe and well visits	500	464	Red
Ips & Ops surveys	50	99	Green
<p>Commentary</p> <p>Safe And Well Visits (SAWV): Guildford end of year total was 464 with an average of 62% visits to the vulnerable</p> <p>Initial Premise Survey (IPS) & Operational Survey (Ops) combined end of year total 99 which is double the required. This has been achieved by a refocus of off station activity to more prevention work. This decision was following several coroner court reports and high profile incidents advising Fire Services to revisit and increase their knowledge of premises other than domestic.</p> <p>There is currently 1701 Active Premises on the Community Risk Information System (CRIS) for Guildford.</p> <p>(CRIS) indicates Guildford has 400 Active Ops Surveys of which 357 are complete.</p> <p>CRIS system indicates Guildford has 61 Active IPS Surveys of which 48 are complete and audited.</p>			

Community risk reduction Keeping people safe																																							
2. Reducing the number and severity of fires	Performance measure	Performance to date	Status (Red/Green)																																				
142ii Number of calls to primary fires	164	202																																					
142iii Number of calls to accidental dwelling fires	59	66																																					
143i Number of deaths arising from accidental dwelling fires	1	1																																					
143ii Number of injuries arising from accidental dwelling fires	4	2																																					
144 Percentage of accidental dwelling fires confined to room of origin	91%	79%																																					
209iii The percentage of fires attended in dwellings where no smoke detector was fitted by borough	Under 29%	38%																																					
149i Number of false alarms caused by automatic fire detection by borough	203	321																																					
207 Number of fires in non-domestic premises	30	37																																					
<p>Commentary</p> <p>Guildford has seen a steady decline in all the Best Value Performance Indicators (BVPIs) over the previous five years. Unfortunately there has been an increase in virtually all BVPI's for the borough of Guildford 2016 - 2017.</p> <p>Guildford BVPI results for last five financial years</p> <table border="1"> <thead> <tr> <th style="text-align: center;">Incident type</th> <th style="text-align: center;">2012/13</th> <th style="text-align: center;">2013/14</th> <th style="text-align: center;">2014/15</th> <th style="text-align: center;">2015/16</th> <th style="text-align: center;">2016/17</th> </tr> </thead> <tbody> <tr> <td>BVPI 142ii: Number of calls to fires attended: Primary fires</td> <td style="text-align: center;">156</td> <td style="text-align: center;">187</td> <td style="text-align: center;">164</td> <td style="text-align: center;">149</td> <td style="text-align: center;">202</td> </tr> <tr> <td>BVPI 142iii: Number of calls to fires attended: Accidental fires in dwellings</td> <td style="text-align: center;">51</td> <td style="text-align: center;">69</td> <td style="text-align: center;">58</td> <td style="text-align: center;">53</td> <td style="text-align: center;">68</td> </tr> <tr> <td>BVPI 143i: Number of deaths arising from accidental fires in dwellings</td> <td style="text-align: center;">2</td> <td style="text-align: center;">0</td> <td style="text-align: center;">3</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>BVPI 143ii: Number of injuries (excluding precautionary checks) arising from accidental fires in dwellings</td> <td style="text-align: center;">3</td> <td style="text-align: center;">6</td> <td style="text-align: center;">6</td> <td style="text-align: center;">3</td> <td style="text-align: center;">2</td> </tr> <tr> <td>BVPI 144: Percentage of accidental dwelling fires confined to room of origin</td> <td style="text-align: center;">90</td> <td style="text-align: center;">91</td> <td style="text-align: center;">88</td> <td style="text-align: center;">91</td> <td style="text-align: center;">79</td> </tr> </tbody> </table>				Incident type	2012/13	2013/14	2014/15	2015/16	2016/17	BVPI 142ii: Number of calls to fires attended: Primary fires	156	187	164	149	202	BVPI 142iii: Number of calls to fires attended: Accidental fires in dwellings	51	69	58	53	68	BVPI 143i: Number of deaths arising from accidental fires in dwellings	2	0	3	0	0	BVPI 143ii: Number of injuries (excluding precautionary checks) arising from accidental fires in dwellings	3	6	6	3	2	BVPI 144: Percentage of accidental dwelling fires confined to room of origin	90	91	88	91	79
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BVPI 146ii: Number of calls to malicious false alarms attended	17	7	13	6	8
BVPI 149i: Number of false alarms caused by automatic fire detection	348	348	271	286	321
BVPI 206i + 206iii: Number of deliberate fires (excluding deliberate fires in vehicles)	62	46	47	63	52
BVPI 206ii + 206iv: Number of deliberate fires in vehicles	14	14	9	10	12
BVPI 207 Number of fires in non-domestic properties	22	29	31	29	37
BVPI 209iii: The percentage of fires attended in dwellings where no smoke alarm was fitted	18%	23%	30%	28%	38%

144 Percentage of accidental dwelling fires confined to room of origin. There is no obvious relationship between this BVPIs and Guildford Response Standard. There are no Post Event Reviews or Incident Monitoring Officer reports indicating any operational performance issues. A high percentage of these fires are unattended cooking and small fires in the kitchen, this is a common trend across the county.

149i Number of false alarms caused by automatic fire detection by borough has seen an improvement but remains in the RED:

1. The majority of these are attributable to the first 3 quarters.
2. SAWV being undertaken when appropriate following Automatic Fire Detectors (AFD).

A new AFD call challenge system started January this year and it is envisaged this will reduce the amount of unwanted AFDs we attend.

209iii Hot strikes have been undertaken following all domestic premise fires.

207 Number of fires in non-domestic premises. IPS and OPS are being done as when appropriate following a fire and or AFD.

There is no evidence of any pattern or trends to indicate why we are seeing an overall increase in all the reported BVPIs in relation to this time last year. Population and vehicular increase?

Community risk reduction

Keeping people safe

4 Arson and anti-social behaviour	Performance measure	Performance to date	Status (Red/Green)
146ii Number of calls to malicious false alarms	13	7	
206i + iii Number of deliberate fires (excluding vehicles) by borough	69	43	
206ii +iv Number of deliberate fires in vehicles by borough	17	16	

Commentary

146ii Number of calls to malicious false alarms. Only 1 incident this quarter.

206i + iii Number of deliberate fires (excluding vehicles) by borough. Guildford are housing an individual who has been released from detention following a prosecution for arson. Crews aware and monitoring derelict buildings. He's currently a JAG case and all local partners monitoring. No issues to date.

206ii +iv Number of deliberate fires in vehicles by borough. There had been a sudden increase in deliberate vehicle fires around Guildford. Arrests were made (15/02/2017) in connection to deliberate car fires so this should be reduced. These did not exceed the annual target.

Response standard	Performance measure	Performance to date	Status (Red/Green)
Critical incidents	10 minutes	9.83 minutes	

Commentary

Surrey Standard 1 appliance in 10 minutes 80% time

Guildford's average response time to primary fires is 9.83

Guildford is the 6th busiest town in the UK for traffic.

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